



Patent Docket # 5121-3

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

# 71 Reg for  
Refund  
09-2602

In re Application of

J. David SCHAFFER et al.

Serial No.: 09/963,245

Filed: September 26, 2001

For: Real-Time Event Recommender For Media  
Programming Using "Fuzzy-Now" and  
"Personal Scheduler"

Examiner:  
Group Art:

I hereby certify that this correspondence is being  
deposited with the United States Postal Service with  
sufficient postage as first class mail in an envelope  
addressed to: Assistant Commissioner for Patents,  
Washington, D.C. 20231, on

August 9, 2002  
(Date of Deposit)

Michael C. Stuart

Name of applicant, assignee or Registered Representative

Signature

August 9, 2002  
Date of Signature

Assistant Commissioner for Patents  
Washington, DC 20231

REQUEST FOR REFUND OF FEES

SIR:

In a telephone call on May 8, 2002 with the supervisor of the Customer Service Center (a woman named Monica), the undersigned was informed that the two Notices of Incomplete Reply dated March 18, 2002 and April 29, 2002 were erroneously issued by the U.S. Patent Office.

Applicant's response to the erroneous March 18, 2002 Notice of Incomplete Reply required the payment of a fee of \$920 for a 3-month extension of time. Since applicants should not have had to file any response (because the Notice was issued erroneously), applicants also should not have had to pay the \$920 fee for an extension of time.

Adjustment date: 09/26/2002 EFKUBAY1  
04/09/2002 BARBARA1 00000106 09963245  
01 FC:117 -920.00 CR

Repl. Ref: 09/26/2002 EFKUBAY1 0010374403  
DA:032412 Name/Number:032412  
FC: 704 \$920.00 CR

Accordingly, applicants request a refund of \$920, which can be credited to our  
Patent and Trademark Office Deposit Account No. 03-2412.

Respectfully submitted,

COHEN, PONTANI, LIEBERMAN & PAVANE

By



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Dated: August 9, 2002